



**Official Notice Regarding Unauthorized Use of  
OWS Name – Suspected <OWS (SG) PTE LTD>**

Date: November 19, 2025

To: All Valued Customers, Partners and Stakeholders

From: OWS GLOBAL

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Dear Esteemed Customers, Partners and Stakeholders,

We wish to bring to your attention a matter of significant concern involving an individual named Tiffany Cai, who purports to hold the position of “Supply Chain Director” for a company referred to as “OWS (SG) PTE LTD.” This notice aims to clarify the situation and safeguard the interests of all parties involved.

**1. OWS Group Entity Clarification**

We hereby affirm that the OWS Group does not possess any registered entity under the name “OWS (SG) PTE LTD,” nor have we established or authorized any subsidiary, branch, representative office, or affiliate in Singapore. Any individual or organization utilizing the name “OWS (SG) PTE LTD” is not associated with the OWS Group and holds no authorization or endorsement from us.

**2. Unauthorized Representation**

Tiffany Cai is neither an employee nor affiliated with the OWS Group and is not authorized to represent any of its entities. Any communications, proposals, agreements, or statements made by this individual or by “OWS (SG) PTE LTD” do not constitute legitimate activities of the OWS Group and should not be construed as such.

**3. Trademark and Brand Protection**

The OWS name, trademarks, and logo are officially registered in the United States (collectively, “OWS Branding”). Only OWS Group’s subsidizing entities are permitted to utilize this Branding as “OWS”. Any unauthorized use constitutes a potential infringement of our trademarks, and we reserve the right to pursue all legal remedies available to us should such actions occur.

**4. Advisory and Caution**

We strongly urge all partners, suppliers, and customers to exercise due diligence when approached by any entity identifying itself as OWS (SG) PTE LTD. Engaging with unauthorized parties may pose significant commercial and security risks, and we do not rule out the potential for fraudulent intent.



OWS GLOBAL  
Support: (852) 3586 6888  
Email: [info@ows.us](mailto:info@ows.us)  
Website: [ows.us](http://ows.us)

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We affirm that any actions, statements, commitments, or representations made by such unauthorized parties are entirely their own, and we assume no responsibility or liability for any consequences arising therefrom.

## **5. Contact for Verification**

Should you receive any communication or business proposals from the aforementioned parties, we encourage you to reach out to our customer service team via email or other available channels for verification. We are fully prepared to assist you in this matter.

Thank you for your understanding and support. We remain committed to addressing this matter with the utmost diligence and professionalism.

OWS Global  
November 19, 2025